

Evania Torres

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Professional Summary

Positive, adaptable, and reliable with a strong commitment to customer service, teamwork, organization, and communication. Seeking to transition into a creative field, leveraging these skills to contribute meaningfully to a new team and environment.

Skills

- Adobe InDesign
- Adobe Illustrator
- Photoshop
- Graphic design
- Customer service
- Teamwork and collaboration
- Multitasking and organization
- Clear communication
- Proficient in Word and Google Docs
- 75 WPM

Work Experience

McDonald's – Crew Member

Clarks Summit, PA • Sept. 2024 - Present

- Demonstrating strong multitasking abilities, handling multiple orders simultaneously without compromising quality or efficiency.
- Promoting a positive work environment through effective communication and teamwork among staff members.
- Monitoring inventory levels and assisting in restocking supplies to ensure uninterrupted service delivery.
- Providing exceptional customer service, addressing concerns or issues promptly and professionally.

Dunkin' Donuts – Crew Member

Clarks Summit, PA • July 2022 - Aug. 2025

- Delivered exceptional customer service in fast-paced environment, ensuring satisfaction and loyalty.
- Collaborated with team members to streamline order processing, reducing wait times during peak hours.
- Worked well with teammates and accepted coaching from management team.

K&L Props Inc. – Painter/ Laborer Apprentice

Tampa, FL • 2021 - 2023

- Prepared surfaces by sanding, scraping, and cleaning to ensure optimal paint adhesion.
- Applied various types of paints and finishes using brushes and rollers.
- Maintained clean workspaces and organized tools and equipment for optimal productivity.
- Maintained tools and equipment in good condition through regular cleaning and inspections.

Education

Keystone College

La Plume, PA • Aug. 2024 – Expected Completion in December 2026

Bachelor of Arts: Digital Media

Dean's List Fall 2024, Fall 2026

3.9 GPA

Lackawanna College

Scranton, PA • Aug. 2022 - June 2024

Associate of Arts: Professional Studies

3.7 GPA

Volunteer Experience

Assisted in a multi-day school volunteer clean-up, aiding local victims affected by Hurricane Irma aftermath in Florida. Included heavy lifting, landscape cleaning, and communication with businesses and establishments such as a church, hostel, and aquarium, etc. for effective clean-up.

Interests

- Crafting and DIY Projects
- Hiking/Nature
- Music
- Watching Movies and TV Shows
- Sketching and Drawing